Phase-out announcement: DT400/DT800 DCZ-60 Consoles

As the DT400/DT800 range has already been replaced by the DT500/DT900 terminal range and ultimately the console for the DT400/DT800 range has been replaced by the DCK-60 Console, NEC would like to inform you of the change of status of the DT400/DT800 DSS consoles.

Pricing aspects & items

The following items will see a status change to EOD from 1st May 2023

Product code	Description	EON	EOD	EOS
BE113870	DCZ-60-2P(BK) CONSOLE	01/01/2022	01/05/2023	01/01/2027
BE113869	DCZ-60-2P(WH) CONSOLE	01/01/2022	01/05/2023	01/01/2027

EON - End of New deliveries. The product cannot be ordered for new system sales. Existing systems can still be expanded with additional hardware.

EOD - End of Deliveries Both new and expansion sales of the hardware/software are no longer available. The hardware and its associated firmware are no longer maintained, however repair or replacement service is still available.

EOS - End of Service. All service on the product have ended. For Smart IT related hardware and software support contracts, the support will be honored until the end of support date in the contract.

Availability & Order Information (mandatory)

Although the products will be available whilst stocks last, last time buy requirements, particularly larger orders, should be received by 31/01/2023 in order to ensure stock is available from manufacturing. Please consider that due to stock levels orders may be subject to lead times of 3-4 months.

The status of the consoles will change to EOD (End of Deliveries) either on the 1st April 2023 or when the stock levels held in EMEA are depleted whichever is sooner.